**Problem statement**

During an emergency like a fire break or an accident, citizens in most countries will call an emergency number to contact the required departments to solve the situations. In this project, we will be focusing on accidents that are related to health or a car accident. Having a universal emergency number in a country is useful to the people to call for help. However, once the person had made the call, several questions like location of the person and problems faced are asked by the operator before the call can be relayed to the appropriate department. In time of emergency, it is also easy to introduce human errors that might delay the process of having the problem solved. Therefore, by creating an app that automate some crucial tasks like real-time location fetching and user info extraction, we can save minutes and seconds that could determine the life and death of the victims involved in an accident.

**Scope and limitation**

1. The mobile application created requires the users to be on WIFI when in used
2. Mobile application developed is android platform specific
3. The voice note recognition feature only works with the English language now
4. The users might need some proper tutorials or guides on how to use the mobile application

**Timeline (Gannt chart)**

**Milestone**

1. Function to call for ambulances is reliable
2. Voice note from the user can be processed and analyzed by the speech recognition technology
3. Keywords can be extracted successfully from the processed voice note
4. The live location of the user can be sent to the driver of the ambulance
5. The required ambulance is dispatched based on the info received